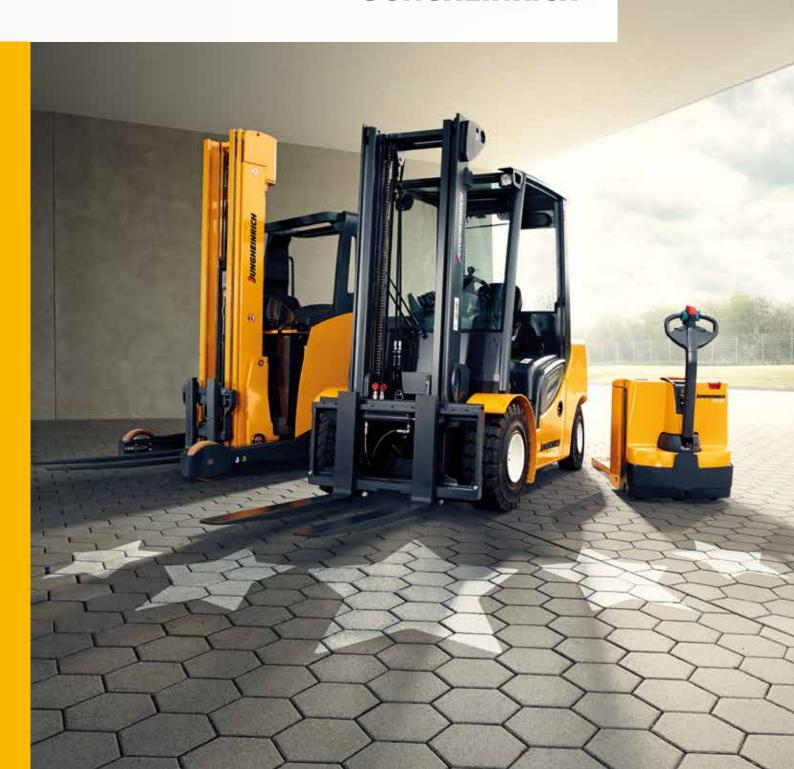
# Our used trucks.

# As Jungheinrich as new.

Jungheinrich JUNGSTARS in 5-star quality.

## **DUNGHEINRICH**





# As good as new. As good as Jungheinrich.

Our JUNGSTARS. Premium used forklift trucks of the highest quality.

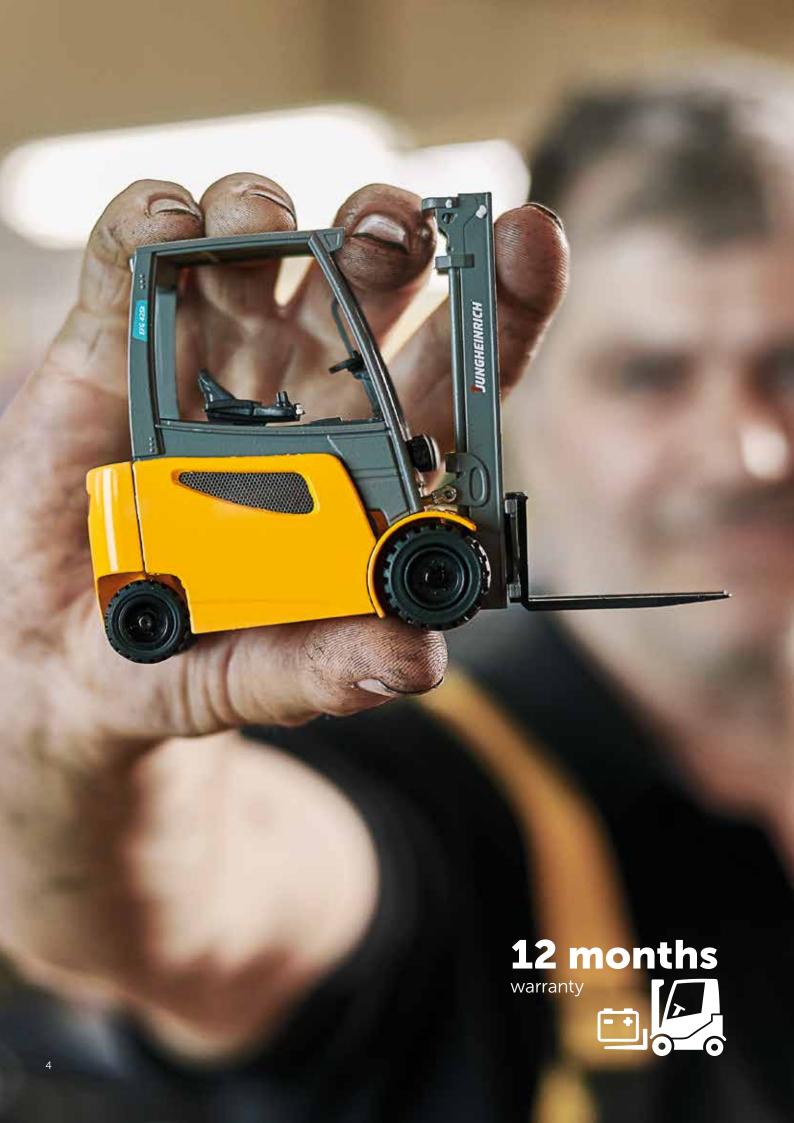
JUNGSTARS are Jungheinrich's answer to used material handling trucks. And they count among the best of the market. Our high-end refurbishment process according to the 5-star principle ensures that each vehicle is restored to a technically and visually perfect condition, fulfilling the highest safety and sustainability standards.

We not only confirm this by handing over a certificate. Rather, we are so convinced of the quality and longevity of our JUNGSTARS that each one of these refurbished trucks is delivered with a 12-month warranty – just like a brand-new Jungheinrich truck.

And this is the ultimate proof that our JUNGSTARS are "as Jungheinrich as new".

- The economic solution for any operation. JUNGSTARS help you save money.
- 12 months warranty for truck and battery.
- Quickly at hand. JUNGSTARS are instantly available.
- · Attractive financing and service options.
- Guaranteed spare parts availability during the entire lifecycle.
- Find your instantly available JUNGSTAR: www.jungheinrich.com/jungstars





# The JUNGSTARS promise: More of everything.

If you choose one of our JUNGSTARS, you sign up for more reliability, more safety, more value for your money. You can count on it, because this is our JUNGSTARS promise to you.

Thanks to the unique industrial refurbishment process at one of Europe's most modern refurbishment centers, our restored trucks not only rank among the very best used trucks – they become "as-good-as-new trucks" with the industry's best benefit-cost ratio and 12 months warranty.

Just as you're used to when buying a new forklift truck. In addition, you receive a comprehensive service package, ranging from a test drive at a Jungheinrich branch office and individual financing options to the possibility of trading in your old material handling equipment.

## Your advantages at a glance:



12 months truck warranty



Warranty extension to 18 months



12 months battery warranty



Full service option



12 months maintenance-free



Mobility guarantee as part of a full service contract



New safety check



Attractive financing options



10 days right of return



Trade-in of your used truck



Test ride at your Jungheinrich branch

12 months warranty up to 1,200 operating hours. / Optional warranty extension to 18 months or 1,800 operating hours upon conclusion of a maintenance or full service contract. / 12 months battery warranty up to 1,200 operating hours in one-shift operations. Country-specific warranty conditions apply. / 12 months maintenance-free operation up to 1,000 operating hours. Adherence to maintenance interval according to the operating instructions is required. / 10 days return policy from date of the truck's delivery. Return of the truck in reasonable condition. Return transport occurs at the expense of the buyer.



# The JUNGSTARS secret: Perfection in every detail.

The refurbishment routine performed on our used trucks corresponds to a consistent and for all truck models identical procedure in 6 separate steps. During the entire process, each step is subject to strict quality controls. As a result, nothing escapes our attention, which ensures the highest level of safety and reliability in every detail. You benefit from lower follow-up costs and a higher resale value. In short: Cost and benefit of our JUNGSTARS are unbeatable.



#### Step 1: Incoming inspection

At the incoming inspection, we determine the truck's condition. As a rule, all safety-relevant and worn parts, such as tyres and brakes, are replaced with genuine spare parts.

#### Step 2: Dismantling

Subsequently, the truck is dismantled and thoroughly cleaned. Operating materials, such as brake fluid, engine and hydraulic oils, are disposed of in an ecologically responsible way.

#### Step 3: Refurbishment

According to truck type, we replace tyres and springs, rework drawbars and axles, and insert new bearings and bolts. Gearbox and engine are restored, worn parts replaced. The lift mast is dismantled, while tubes and chains are renewed. The battery is refurbished or changed.

#### Step 4: Surface treatment

Chassis and lift mast are primed, smoothed and painted.

Once examined and – if necessary – repaired, overhead guard, steering system, sideshifter, tilt cylinder and battery are blasted with compressed air and freshly painted.

## Step 5: Reassembly

Chassis, lift mast and all components are reassembled and the truck is restored. The finished truck is now as good as new.

#### Step 6: Final inspection

Last but not least, the truck undergoes a final inspection by means of a functional test with rated load. Each truck completes its industrial refurbishment as a Jungheinrich JUNGSTAR in premium quality, including a safety certificate as well as a personal quality promise by the technician in charge.



# Your JUNGSTARS advantage: Our 5-star rule.

Upon exiting the Jungheinrich used equipment center in Dresden, a JUNGSTAR excels. In every sense of the word. Because it meets the high requirements of our 5-star quality standards. 5 stars that determine each and every step of our refurbishment process. 5 stars you can rely on.



#### Star 1: for safety

As soon as one of our JUNGSTARS leaves the refurbishment center's premises, it complies with the latest applicable safety regulations and EU directives and is newly certified by a safety inspection (FEM).

#### Star 2: for technology

Only if all technical components are once again fully functioning, the truck can operate at full power. This is why our refurbishment process is systematically carried out – right down to the smallest detail.

#### Star 3: for appearance

Following the truck's thorough clean-up and new coat of paint from the inside as well as the outside, even the most knowledgeable expert will have trouble distinguishing our JUNGSTARS from a new truck.

#### Star 4: for reliability

As the industry's only manufacturing service provider, we completely disassemble the vehicle, including the replacement or refurbishment of each technical, mechanical and hydraulic component. And as a result, we protect you from breakdowns and follow-up costs.

#### Star 5: for sustainability

Our refurbishment process of used trucks significantly lowers the use of raw materials and energy. Compared to newly produced vehicles, up to  $80 \% CO_2$  are saved. Additionally, we ensure the professional and ecologically sound disposal of operating materials and truck components as well as entire forklift trucks that have done their deed.



# Always a good investment: Jungheinrich JUNGSTARS.

By purchasing a JUNGSTAR you benefit from economical, technical and ecological advantages as well as from diverse performance options only Jungheinrich offers.

#### Cost control

As good as new but at a low price. JUNGSTARS help you save money.

#### Safe and reliable

Our high-end refurbishment process will make you feel safe: with 12 months warranty for truck and battery.

#### Quickly at hand

We can ensure short delivery periods. Many of our JUNGSTARS are instantly available.

#### Financing made simple

You would like to primarily use your JUNGSTAR instead of purchasing it? We offer a great number of financing options.

#### No worries with full service

Sign up for a full service contract and let us take good care of your JUNGSTAR.

#### Always taken care of

During the entire lifecycle of your truck, we guarantee the availability of genuine spare parts.

#### Prompt support at any time

Jungheinrich has one of the industry's most close-knit service networks.

#### **Great diversity**

We offer the best solution, also for your operations. Choose from about 60,000 used trucks, available in more than 600 versions.



#### Our return policy

You want a different truck? Or your money back? It's possible within the first 10 days.

#### Always close-by

Take the truck on a test ride. At the Jungheinrich branch nearest to you.

### Start maintenance-free with new safety certificate

During the first 12 months, maintenance and FEM certification are not on your agenda.

### Even for tough operations

Thanks to our industrial refurbishment and the inspection of each component, our JUNGSTARS withstand even the toughest applications.

#### Low breakdown risk

Refurbished and replaced parts, such as the battery, reliably protect you from unexpected and high follow-up costs.

### What to do with the old truck?

You can trade it in when buying your new one.

## For the sake of the environment

It is a proven fact: our JUNGSTARS are sustainable.

#### Motivated drivers

In a condition as good as new and equipped with stateof-the-art technology, our used trucks make a motivating work environment for the operator. This inspires careful handling of the truck.

ISO 9001 The German production facilities in Norderstedt, Moosburg and Landsberg are certified.



Jungheinrich trucks conform to the European Safety Requirements.

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